



HOSPITAL LTD
Quality Medical Service

PORTFOLIO



About Us

Sharab Hospital is a pioneer in the field of health care in the Gambia. It is a tertiary care hospital that focus on providing world class and holistic healthcare services with excellence in multi specialties to treat patients with respect, compassion, dignity and ensuring their safety by complying with all legal requirements & significant environmental aspects through continuous quality improvement. Sharab Hospital has also recognized growing critical care needs in the Gambia and has international links in those areas.



The Pillars of Our Organizational



Sharab Hospital recognizes the enabling importance of the right organizational culture to the success of its institute. We have defined our core values and the behaviours that all our employees are expected to demonstrate at all times. At **Sharab**, the extent to which we practice the **Sharab Way** is a key measure of our performance.

Our core values build our attitudes and drive the behaviours that enable **Sharab Hospital** to effectively provide the best in medicine and nursing care to our clients.

Our Core Values are:

- 1. Patient Care**
- 2. Quality Service**
- 3. Professionalism**
- 4. Commitment**
- 5. Teamwork**

OUR MISSION

To deliver the highest standard of medical care to our patients at affordable cost, and provide top-notch education to our medical personnel by combining the best in the field nationally and internationally.





OUR SCOPE OF SERVICES

Specialities:

- Gastroenterology (Endoscopy / ERCP)
- Respiratory Medicine
- Urology & Andrology
- Orthopedics and Joint Replacement
- G.I Surgery
- Oncology (Medical/Surgical)
- Interventional Radiology

Other Specialties

- Anesthesiology
- Internal Medicine
- Critical Care Medicine (ICU/NICU)
- General & Laparoscopic Surgery
- ENT
- Pediatrics & Neonatology (PICU/NICU)
- Obstetrics & Gynecology
- Dentistry
- Psychiatry & Clinical Psychology
- Optics & Audiology (CaliaGroup)

DIAGNOSTIC SERVICES

- Laboratory Services (Fully Automated Pathology, Hematology, Biochemistry, Immunology, Microbiology, Histopathology)
- Diagnostic & Interventional Radiology (Ultrasound, X-Ray, Mammography, BMD, C-Arm, OPG, RVG)
- Non-Invasive Cardiac Lab (ECG, ECHO, TMT, Holter)
- Respiratory Lab (EBUS, Bronchoscopy, PFT, Sleep Study)
- Urology Lab (Uroflowmetry, Urodynamics)
- Gastroenterology Lab (EUS, ERCP, Endoscopy, APC)





CLINICAL SERVICES

24x7 Emergency Services

Sharab Hospital is known for providing advanced emergency services with rapid response for treatment. We have well-equipped emergency vehicles with facilities of international standards. The department has state-of-the-art equipment and advanced patient monitoring systems to respond to any medical emergency

Biochemistry & Pathology

The Department of Biochemistry and Pathology at Sharab Hospital facilitates a wide range of laboratory investigations necessary for patient care. It comprises various disciplines of biochemistry, clinical pathology, cytopathology, endocrinology, hematology, histopathology, immunology, immuno-histochemistry, infectious diseases, microbiology, and nutrition and metabolism

Cancer Surgery

Sharab Hospital utilize latest surgical procedures to remove diseased part with either a minor or major operation. Less invasive operations are conducted to make the patient comfortable. Cancer surgery may be the only treatment for patients, or it may be supplemented with other treatments, such as radiation and chemotherapy.

Critical Care Medicine

At Sharab Hospital, critical care (intensive care) medicine is provided by highly-experienced and professional physicians, and nurses who use their unique expertise, ability to interpret important diagnostic information, access to highly-sophisticated equipment, and the services of support personnel to provide the care that leads to best patient outcomes.





Dentistry

Sharab Hospital has established a dental clinic that offers both general and specialty dental care. The department provides emergency pain relief treatments such as tooth extraction, bursting of abscesses, And providing medication. It also specializes in scaling and filling of teeth

Gastroenterology

We have been able to bring therapeutic relief to patients by utilizing techniques such as foreign body extraction (coin, denture, bone, meat bolus), dilatation of strictures (both benign and malignant), endoscopic hemostasis (stopping bleeding from ulcers, vascular malformation, varices), stenting for malignant tumors (particularly esophageal), removal of polyps from stomach and colon, and feeding tube placement

General Surgery

Sharab has a diverse medical staff featuring various sub-specialties, including obstetrics and gynecology, oral surgery, orthopedics, radiology, thoracic and vascular medicine, and urology. The team works together on a case-by-case basis to promote quick recovery, foster better mobility, and ensure overall wellness

Obstetrics & Gynecology

The Department of Obstetrics & Gynecology Sharab Hospital offers comprehensive services for the reproductive health and gynecological needs of women. Critical care and medical disorders in obstetrics are major focuses of the department. Babies requiring intensive care are transferred to an excellent neonatal intensive care unit.



Pediatrics

Sharab Hospital is currently building a unique one stop healthcare facility for the needs of babies, children and teenagers.

This center will be geared to deliver top quality medical service with great care and compassion. The Department of Pediatrics at Sharab will combine latest health facilities and eminent experts with years of experience and expertise.

Radiology

Radiology at Sharab Hospital brings sophisticated imaging technology with new modalities and exquisitely detailed multi-planar depiction of human anatomy. It is useful in examining various parts of the body, including the chest and the digestive system.





International Patient Services

Treatment of patients from beyond Senegal as medical tourists.

Some of whom are;

- Patient from Nigeria for Penile implant
- Patient from Liberia for TURP
- Patient from Ghana for cystoscopic intervention and many more

We ensure our international patients get swift, smooth and flawless service along with expert care from the moment they arrive. Our team of experienced Guest Relation Assistants provides a broad spectrum of services for you and your family members, to ensure a pleasant and comfortable experience, from pre-arrival to follow-up care.

Sharab Hospital acknowledges that International Patients have special needs and requirements. In order to provide a highly specialized service, we offer seamless patient services of world-class quality. From the warmth of our greeting to your registration and discharge, we have created an unparalleled service at our hospitals



INTERNATIONAL
Patients



Billing & Finance Related Services

We do welcome advance payment. The full estimated payment must be paid on admission.

Incidental charges will be due upon the patient's discharge.

Scheduling Appointment

We offer a complimentary opinion from our team of specialists on the basis of the initial reports shared by you.

Accordingly, we will let you know details of the cost of treatment and tentative plans as per the reports shared by you.

Once you decide to take treatment at Sharab Hospital, we will schedule an appointment with our specialist.

Interpreter Services

If you do not speak English or a language that your Doctor understands, we will provide an interpreter for you at no additional cost. We have both male and female interpreters who are trained in medical terminology.

Financial Services

We will help you with your financial and payment arrangements.

- Payment can be made using health insurance, self-payment or embassy sponsorship.





Phone / TV / Internet Connectivity

Internet , phone facilities are available in the hospital. Each bed has an individual telephone line you can use to contact the staff in the hospital. Each room is equipped with a TV set.

Special Food & Beverages / Religious Foods

We have a wide range of delicious food options available for you, your companions and visitors in our cafeteria.

Services During & After Treatment

- Regular updates on the patient's progress
- Conference call services
- Post-discharge query handling



ELECTRONIC HEALTH RECORD SYSTEM

Sharab among other advanced institutions adopted **Tryton's GNU Health** record system. It is a Health and Hospital Information System that provides an integrative medicine approach, including the following functionalities:

- Electronic Medical Record (EMR)
- Hospital Information System (HIS)
- Health Information System
- Personal Health Record (PHR)
- Electronic signature for medical documents





PACKAGE

FUNCTIONALITY

Health

Core package. Includes demographics, patients, evaluations, health centers, appointments, vaccinations, medicaments, health conditions, health professionals and other core models and functionality.

Accounting

Functionality for bookkeeping: Chart of Accounts, General Ledger, Invoice handling, cash journals etc.

Pediatrics

Main package for pediatrics (including neonatal information and pediatric psychosocial assessments).

Gynecology and Obstetrics

Gynecology, obstetrics, perinatal and puerperium assessment and history.

Genetics Uniprot Lab

Uniprot database on human protein natural variants and phenotypes.
Laboratory information management system functionality.

Inpatient Surgery

Hospitalization, bed, operating room management. Inpatient care and nursing plans.
Pre-operation checklist, procedures, operating rooms, patient surgery history.

Services

Groups health related services for the patient. It also allows generating invoices and billing the selected services.

Calendar

Manages appointments, hospitalizations, bed and other resources.

History

Reports for patient demographics and medical history. Electronic Health Record

Reporting

Demographic, epidemiological and health center related information.

Nursing

Nursing functionality. Patient roundings, medication administration and procedures.

ICU

Basic intensive-care unit assessment, history and patient management.

Stock

Pharmacy and locations stock management. Automatic stock moves generation on medical procedures.





- Imaging** Diagnostic Imaging orders management functionality.
- Archives** Functionality to track legacy or paper-based patient health records
- Insurance** Insurance and pricelists on services and products management.
- EMS** Ambulance and Emergency Management System.

Sharab Hospital is the first Healthcare center to have gone Digital or paperless in The Gambia. We handpicked Tryton for its modular design that allows to be deployed in many different scenarios. It covers the functionality of Electronic Medical Record (EMR), Hospital Management and Health Information System (HIS).

GNU Health HMIS component is standard-based, and it provides over 40 packages/modules (primary care, obstetrics & gynecology, pediatrics, surgery, LIMS, genetics, diagnostic imaging, reporting...) to fit your institution needs. The GH HMIS combines the socioeconomic determinants of health with state-of-the-art technology in bioinformatics and clinical genetics. It manages the internal processes of a health institution, such as financial management, billing, stock management, pharmacies or labs (LIMS)





FACILITIES

EMERGENCY



Emergency Vehicle/Ambulances designed, equipped and staffed for emergency care.

OPERATING ROOMS

A photograph of three surgeons in an operating room. They are wearing green scrubs, blue surgical masks, and green bouffant caps. The surgeon on the left is wearing blue gloves and is focused on a procedure. The surgeon in the center is holding a white tube. The surgeon on the right is wearing glasses and is also focused on the procedure. The operating table is covered with a white cloth and has various surgical instruments and a blue container on it. The background shows shelves with medical supplies and overhead surgical lights.

An operating room (OR) is the unit of a hospital where surgical procedures are performed

POST-OPERATIVE RECOVERY ROOMS

A patient is lying in a hospital bed in a recovery room. The patient is wearing a light blue hospital gown and is covered with a white blanket. The room is dimly lit, and there are medical equipment and IV stands visible in the background. An IV drip is visible on the right side of the frame.

Sharab's recovery room or post-anesthesia care unit is a space a patient is taken of after surgery to safely regain consciousness from anesthesia and receive appropriate post-operative care.

LABOR AND DELIVERY ROOMS

Our Labor & Delivery Unit includes labor, delivery and recovery (LDR) rooms and state-of-the-art surgical suites for cesarean deliveries.





EQUIPPED LABORATORY

The laboratory covers a wide range of functions, and is concerned with the diagnosis, treatment, and prevention of disease. These include the blood bank, clinical chemistry, biology, hematology, immunology & serology, and microbiology

ADMISSION/INTENSIVE CARE

Intensive care staff cater to patients with severe and life-threatening illnesses and injuries, which require constant, close monitoring and support from specialized equipment and medications in order to ensure normal bodily functions.





Get in Touch

Sharab Medical Center is located behind Election House Kanifing Layout, Serrekunda, The Gambia.

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